

1. PURPOSE

From time to time and as required GWMWater will form issue specific representative Stakeholder Committees or Working Groups to assist with the development and implementation of policies and/or projects which GWMWater has responsibility.

2. SCOPE

The Stakeholder Committees or Working Groups;

- a) Provide advice to the Board for consideration in its decision making processes.
- b) Act as a barometer of customer/stakeholder needs and expectations in relation to the services offered by GWMWater and to provide a forum to raise and discuss these issues.
- c) Allow GWMWater to communicate directly with stakeholders from the broader community regarding the strategic direction of the organisation and services provided .

The Board is committed to considering all recommendations put forward by the Stakeholder Committees or Working Groups and will ensure that where possible, at least one Board Director is in attendance at each committee meeting.

3. METHOD

The Executive Manager Customer and Employee Experience is responsible for carrying out this policy.

4. RELATED LEGISLATION

Water Act 1989

5. RELATED POLICY, PROCEDURES AND DOCUMENTS

- a) [CMS/1730 Community Relations Policy](#)
- b) [GWMWater Communications and Engagement Strategy 2019-2024](#)
- c) [CMS/2306 Statement of Obligations](#)

6. EXPECTED OUTCOMES

- a) Advice provided to GWMWater to assist with the Board's decision making processes
- b) Build relationships with our customers based on credibility and trust.

7. DOCUMENTATION

Nil